Congress Conference Guide

growing prosperity delivering success











January 8-10, 2008 Toronto Congress Centre

For more information, contact 1-800-265-5656 or 905-875-1805





www.locongi ess.com



Canada's International Horticultural Lawn and Garden Trade Show and Conference

January 8-10, 2008 • Toronto Congress Centre

Sponsors

Landscape Ontario thanks the following sponsors for their generous support of Congress.

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Doubletree International Plaza Hotel

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Bobcat of Hamilton Ltd Sittler Environmental Inc. Radisson Suite Hotel Toronto Airport
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Exhibitors (current to September 3) are listed at the back of the brochure. For an up-to-date list, visit **www.locongress.com**.

Education Alliance - Setting the Standard

Landscape Ontario joins the following associations in making practical, cost-effective education opportunities available to the industry.

Canadian Fence Industry Association
Canadian Nursery Landscape Association
Canadian Ornamental Plant Foundation

Communities in Bloom

Composting Council of Canada Farm Safety Association of Canada

Flowers Canada

Interlocking Concrete Pavement Institute International Society of Arboriculture (ISA)

ISA - Ontario Chapter Certification

IPM-PHC Council

Irrigation Association (The)

Ontario Association of Landscape Architects

Ontario Horticultural

Human Resources Council

Ontario Parks Association

Ontario Regional Common Ground Alliance

Pesticide Industry Council

Snow and Ice Management Association Inc.

Registration Information

Register online at **www.locongress.com**, or use the form in the centrefold. Information about hotels and seminar fees are in the centrefold. Pre-registration deadline is Wednesday December 19. After that date, fees increase. All conference passes include admission to the trade show. Name badges will be mailed if your registration is received by December 19. Members of the Canadian Fence Industry Association are entitled to member pricing.

Dates and times

Trade show hours are 9 am to 5 pm on January 8 and 9 am to 4 pm on January 10. Conference sessions start at 10:00 am. For more detail, see the Congress Dates and Times Guide on p 4-5.

An initiative of:

In cooperation with:





Congress Conference

growing prosperity delivering success



Education Tracks

- Horticulture
- Running a Business
- Landscape Contracting
- Garden Centre/Retail
- Specialty Tracks
- Warm-up Monday: - Designer Conference
 - Toronto IPM Symposium
 - Irrigation Day
 - Marketing Workshop
- Working Smarter Program

Trade Show

- One of top 5 horticultural shows in North America
- Over 750 exhibitors
- Over 250 new products
- Over 8 acres of exhibits
- FREE parking



For more information, contact 1-800-265-5656 or 905-875-1805





handy reference guide

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WARM-UP MONDAY:		Wednesday Seminars	17
IPM Symposium		Tailgate Party XII	25
Working Smarter	7	Thursday Seminars	26
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DATES AND TIMES

Most events are at the Toronto Congress Centre unless otherwise noted. Registration forms are in the centre of

Warm-up Monday - Preconference January 7

8:30am-4pm

IPM Symposium – Toronto Presentation (Ticketed Event) pg. 6 International Ballroom C, Doubletree Int'l Plaza Hotel 8:45am-3pm

Working Smarter Program (Ticketed Event) pg. 7 Mississauga Ballroom, Doubletree Int'l Plaza Hotel

8:45am-5pm

Designers Conference (Ticketed Event) pg. 8 International Ballroom A, Doubletree Int'l Plaza Hotel

Conference and Trade Show – January 8-10 Tuesday, January 8

Tuesuay, J

7:30am

Registration Opens at the Toronto Congress Centre

9am-5pm

Trade Show Opens

Tuesday Seminars 10-11:30am

Creating Origanizational Excitement pg. 12 Good Office Systems pg. 12 Garden Design Bloopers pg. 12 Quality Turf through Nutrition pg. 12 Perfect Patios and Decks pg. 12

education tracks

Wednesday, January 9

7:30-9:30am

Special Event – Landscape Ontario

Annual General Meeting pg. 17

International Ballroom, Doubletree Int'l Plaza Hotel

7:30am

Registration Opens at the Toronto Congress Centre

9am-5pm

Trade Show Open

Wednesday Seminars

10-11:30am

Flash and Splash pg. 17

How to Handle Difficult People pg. 17

Successful Tree Planting pg. 17

Thriving in the Land of the Giants - I pg. 18

Vegetated Green Roofs pg. 18

Thursday, January 10

8am

Registration Opens

9am-4pm

Trade Show Open

Thursday Seminars 10-11:30am

Contain Yourself pg. 26 Business Smarts pg. 26 Hands-Off Gardening pg. 26

Woody Plants for the Urban Garden pg. 26

Pavement Solutions pg. 27

award-winning

the booklet as a pullout. Separate fees apply to Warm-up Monday and some other events.

9am-3pm (optional to 5 pm) Marketing and Sales Management pg. 10 (Ticketed Event) Ottawa, Doubletree Int'l Plaza Hotel

Noon-4:15pm

Irrigation Roundup (Ticketed Event) pg. 11 Toronto Room, Doubletree Int'l Plaza Hotel

Noon-1:00pm

The Buck Starts Here pg. 13
European Trends pg. 13
Using Design Skills to Tap New Markets pg. 13
Getting the DIRT pg. 13
Are You Covered? pg. 14

2-3:30pm

Perfect Plant Picks pg. 14 Builder's Guide to Personal Consistency pg. 15 Perennial Plant Maintenance pg. 15 Manageable Landscapes pg. 16 Design Tips and Tricks pg. 16

Tuesday Evening – Special Event 4:45pm

Awards of Excellence (Ticketed Event) pg. 16 Plaza Ballroom, Doubletree Int'l Plaza Hotel

excellence

Noon-1:00pm

The Buck Starts Here pg. 18 *(repeat session)* Aquatic Invading Species pg. 18 Certified Landscape Professional pg. 23 Liabilities in Tree Management pg. 23

2-3:30pm

Shade Gardening with Perennials pg. 23
Master the Moment pg. 24
Pruning for Landscapers pg. 24
Thriving in the Land of the Giants – II pg. 24
Do's and Don'ts of Succession Planning
-Case Studies pg. 24

Wednesday Evening – Special Event pg. 25 5pm-Midnight Tailgate Party XII International Ballroom, Doubletree Int'l Plaza Hotel

1-2:30pm

Do-It-Yourself Marketing pg. 27 Estimating for Profit pg. 27 Prickly Plants with Punch pg. 27 Legal Issues for Suppliers pg. 28 Safety Audits pg. 28

new products

trade show



43rd IPM symposium

Doubletree International Plaza, International Ballroom C Individually priced. See registration form for fees.

All registrants for this program are automatically registered for the Congress trade show. The Congress Conference is a separate fee.

A full day seminar — morning break included.

For your convenience: Four Cities – Four Different Dates

Toronto IPM – January 7th Ottawa IPM – February 14th Barrie IPM – March 4th London IPM – March 5th

8:00 am Registration opens in International foyer
8:30 am Program begins – see course content below
4:00 pm Program ends

IPM - Today's Reality: Program Highlights

- The Greening of the Industry
 Nathan Helder, Jan Gelderman Landscaping
- Pesticide Alternatives an overview of neem oil, Saritor and acetic acid —
 the evidence to date
 Dr. Gerry Stephenson, University of Guelph
- What's New on the Golf Course

Dr. Gerry Stephenson, University of Guelph

Climate Change and its Potential Effects

Paul Gray, Ministry of Natural Resources

- OMAFRA Update (will include a brief overview of several subjects, including emerald ash borer, Phytophea Ramorum, Asian long-horned beetle and Plum Pox virus and corn gluten, beet juice and nematode results)

Pamela Charbonneau and Jennifer Llewellyn OMAFRA

Lawn Care without Pesticides — Practical Advice from the Trenches
 Bob Wilton, Clintar Groundskeeping Services Inc.

Register Now: You can register using the registration form in the centre of the booklet or look for the final version of the program in an IPM booklet that will be mailed in late October. Any net proceeds are donated directly to IPM research.





Gold Sponsor

Working Smarter featuring Jim Paluch

Doubletree International Plaza Hotel, Mississauga Ballroom Individually priced. See registration form for fees.

All registrants for this program are automatically registered for the Congress trade show. The Congress Conference is a separate fee.

A full day seminar – lunch included. Seminar runs from 9am to 3pm.

8:15 am

Registration in International foyer.

8:45-3:00 pm

Working Smarter seminar

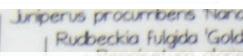
When was the last time you or your team STOPPED, looked around at the day-to-day activities of your staff and realized most tasks and processes could be completed more efficiently, with even better service, and more value to the customer? In our industry it is imperative to Work Smarter with the time available and make the best possible use of all our resources and people to do so.

What would happen if you were able to take proven tools along with the input from your own staff and join them together to discover ways to Work Smarter in everything that you do, from office operations to maintaining trucks, to on- site implementation and customer relations? Leaders in every industry have embraced the concepts of LEAN Management and revolutionized the way they do business.

Defined as "The Least Waste Way," LEAN becomes the battle cry for organizations embarking on a journey to drive out waste in all of their processes while adding value to what they offer their customers every day. Jim Paluch, whose reputation is unparalleled for energy, innovation and inspiration at Landscape Ontario, will be presenting ways to Work Smarter with LEAN tools.

Jim Paluch

JP Horizons Inc, Painesville, Ohio





Landscape Designer Conference

Doubletree International Plaza Hotel, International Ballroom A Individually priced. See registration form for fees.

All registrants for this program are automatically registered for the Congress trade show. The Congress Conference is a separate fee.

An initiative of the Landscape Ontario Designers Commodity Group.

A full day design seminar - lunch and reception included.

8:00 am Registration Opens International Ballroom Fover

8:45 - 9 am Opening Remarks

Beth Edney CLD, Chair Design Commodity Group and Designs by the Yard Inc, Toronto

9:00 - 10:00 am

Setting and Charging Design Fees and Project Management Get some insight into how to get paid well for what we do.

Ron Koudys OALA, CLD RKLA and Assoc, London

10:00 - 10:15 am Refreshment Break

10:15 - 11:30 am Building a Good Designer/Contractor Relationship Designer/contractor relations can be strained. This diverse panel of experts will tackle the challenges from both a contractor's and a designer's perspective.

Phil Charal, Allweather Landscaping Co Ltd, Toronto Harry Gelderman, Jan Gelderman Landscaping, Waterdown Walter Kehm, Senior Principal, Landinc, former Director, School of Landscape Architecture, University of Guelph Rosheen Styczinski FASLA, New Eden Landscape Architecture, Milwaukee, Wisconsin

11:30 - 12:30 pm Lunch (included with registration)

12:30 - 1:00 pm Choice of informal meetings

Learn more about the Certified Landscape Designer (CLD) designation. See examples of successful portfolios and get answers to specific questions. or Meet Awards of Excellence winners and get a chance to see some exciting projects.

Buxus microphylla Green Mountain

1:00 - 3:15 pm

Choice of Workshops

(sign up morning of January 7)

Landscape Construction and Details - International Ballroom A An overview into the general thought processes behind general and site-specific landscape construction details. This talk will give you the foundation for designing and installing great landscapes.

George Urvari, Oriole Landscaping Ltd, Toronto

or A Perspective on Perspectives - International Ballroom B Learn how to take site photographs and use them to create your own stunning perspective drawings.

Ron Koudys OALA CLD RKLA and Assoc, London and Eli Paddle Fanshawe College, London

3:15 - 3:30 pm

Refreshment Break

3:30 - 4:30 pm

Perennials, Perennials... and more Perennials!

Learn what plants your designs cannot live without.

Paul Zammit, Plant World, Toronto

4:30 - 5:00 pm

Conference Wrap Up

Tony Lombardi BA CLDSr Designer, Project Manager, Oriole Landscaping, Toronto

5:00 pm

Networking Reception (Terrace Room)







Special thanks also to our other sponsors:













Agricultural Adaptation Council

Marketing and Sales Management: CLP Study Group

Doubletree International Plaza Hotel, Ottawa Room Individually priced. See registration form for fees.

All registrants for this program are automatically registered for the Congress trade show. The Congress Conference is a separate fee.

A full day seminar – morning coffee included. Lunch not included. Includes option to write the Marketing and Sales CLP Module examination afterwards.

9:00-3:00 pm

Registration in International Foyer.

Marketing and Sales seminar - see course content below.

3:00-5:00 pm

Voluntary option to write Marketing and Sales CLP Module examination.

Marketing and sales are the heart of any successful business. When times are good, the selling is easy, but intelligent marketing leads you to the most profitable types of work and the best customers.

Following the content covered in the Certified Landscape Professional (CLP) marketing and sales manual, the full day session will cover the following topics:

- Pricing strategies
- Promotion
- Contract negotiation
- Effective communication and more
- Market research
- Competitive bidding
 - Customer service

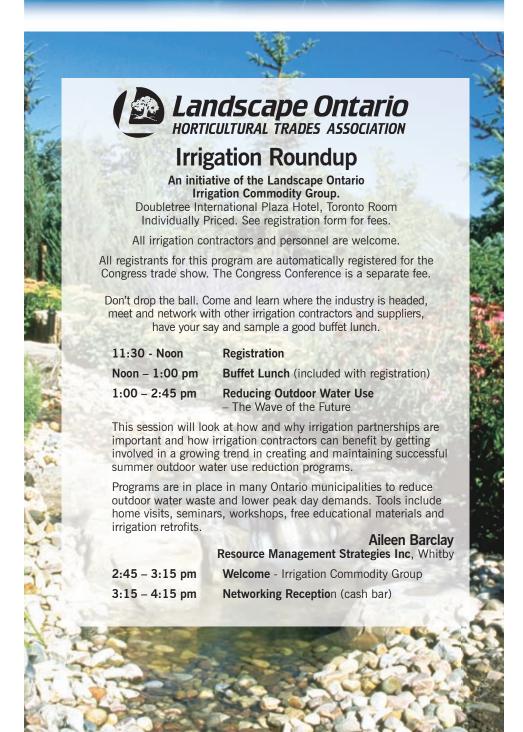
Material is geared to the landscape industry with many specific examples for contractors.

The seminar will benefit every landscape contractor and act as a study brush-up for those who want to write the corresponding section of the CLP exam immediately following the seminar. The CLP is a professional designation aimed at owners and managers of horticulture companies.

The certification process focuses on core business skills required to run a successful business operation. Candidates earn their CLP by completing a series of seven written evaluations.

Opportunities to write all modules of the CLP exams will be offered throughout the year. For information, visit www.clp.canadanursery.com.

> Paul Doornbos CHT CLP Thornbusch Landscaping, Lansdowne



RUNNING A BUSINESS 10-11:30 am

Creating Organizational Excellence

This is your opportunity to hear leading green industry expert Jim Paluch share insights that propel companies to a higher level of success. By focusing on the fundamental issues of marketing, teamwork, training, systems, cost control and rewards, and utilizing an often

overlooked resource, your people, you can develop a long-term strategy to solve problems and create an atmosphere of energized individuals working together. The information will inspire everyone to take action and make a difference!





Jim Paluch JP Horizons Incorporated, Painesville, Ohio

RUNNING A BUSINESS/LAWN CARE 10-11:30 am

Good Office Systems: Creating and Maintaining Order

Creating good, workable systems has the power to transform any business from chaotic to orderly. Why do some companies fight it?

The session includes a close examination of day-to-day operations and developing

systems to help lawn care operators optimize daily, monthly, and yearly tasks. Topics for discussion include how to create training programs for your employees, measurement tools to help attain goals, and how to follow up on your employees.



Jennifer Lemcke Chief Operating Officer Weed Man USA/Turf Holdings Inc, Toronto

DESIGN/ HORTICULTURE 10-11:30 am

Garden Design Bloopers

This talk looks at design mistakes that are commonly made by landscapers and home gardeners alike, including the instant coffee

effect, the "colour sells" approach, and strange polka-dot plantings. Learn the reasons why some garden designs look better than others, and how to provide plantings that please your customers on the day the job is finished, and for years afterwards.



C. L. Fornari Gardenlady.com, Osterville, Massachusettes

LAWN CARE/GROUNDS MAINTENANCE 10-11:30 AM

Quality Turf Through Nutrition

Nutrition plays a key role in drought tolerance and insect and disease resistance. Proper nutrition will help to green and thicken a lawn, giving it good eye appeal. Help your customers build healthy lawns that cool the environment and by consuming carbon dioxide and releasing oxygen.

Joe Uyenaka Cargill Limited, Mt Albert

DESIGN/LANDSCAPE CONTRACTORS 10-11:30 am

Perfect Patios and Decks

Get inspiration from innovative approaches to patios and decks.

Alistair and Beth will guide you through form and function and building techniques to create dramatic outdoor living spaces.



Beth Edney CLD
Designs by the Yard Inc, Toronto
Alistair Johnston
Strybos Barron King Ltd, Mississauga

AFTERNOON SESSIONS AND EVENTS

RUNNING A BUSINESS Noon-1 pm



Take a leap ahead in your career and business prosperity by getting on the inside track! Be first to learn about and enroll in the industry's only mentoring, consulting, training, and support network ever offered. Join Jacki Hart-Ciphery, a well known speaker on business

development, and president of the awardwinning Water's Edge Landscaping, and sign up for Landscape Ontario's new Prosperity Partnership program. Take the fast track to prosperity - in your business, your career and your lifestyle.



Jacki Hart-Ciphery CLP Water's Edge Landscaping. Bala

GARDEN CENTRE Noon-1 pm

European Trends: What's Coming Our Way Soon

Fresh from a tour of several major garden

centres in England and GLEE, one of Europe's most important buying shows, Bob will talk about what we can expect to see from Europe soon. A well known garden centre consultant, Bob will put his buying experience and keen eye at your disposal.



Bob McCannell Retail Garden Centre Consultant, Oakville

DESIGN Noon-1 pm

Expand Your Scope: Design Skills to Tap New Markets

Landscape designers have a unique skill set that equips them with the tools to provide services beyond residential gardens. Ron will explore a number of emerging markets that are exciting and profitable.

> Ron Koudys OALA, CLD RKLA and Assoc, London

CONTRACTING - ALL Noon-1 pm

Getting the DIRT: Protecting the **Underground Infrastructure**

This session will explore the ways to help prevent damage to underground infrastructure. Use the Ontario Regional Common Ground Alliance's Best Practices and encourage your

staff to become certified Damage Information Prevention Technicians. An update on "One Call" legislation for Ontario will be discussed. Jim will also show you how the Damage Information Reporting Tool can help reduce accidental damage.



Jim Douglas **Executive Director, Ontario Regional** Common Ground Alliance, St Catharines





speaker biographies page 29

RUNNING A BUSINESS - ALL Noon-1 pm

Are You Covered? The ABCs of Risk Management

Bad stuff happens – not if, but when. Managing risk, particularly through insurance coverage, is an important component in any company's survival, large or small.

Do you know exactly what your coverage is or even what can and cannot be covered

and what are reasonable limits in today's marketplace? HortProtect, a CNLA's endorsed insurance program, was developed to meet the unique demands of the landscaping industry. Time will be available for questions after the presentation.



Darren Rodrigues, CRM
National Program Manager
Sinclair-Cockburn Financial Group, Toronto





HORTICULTURE 2-3:30 pm

Perfect Plant Picks

Experts from the Niagara Parks Commission School of Horticulture have delighted Congress audiences with their advice on picking the right plant for the right place. This year, the team suggests perfect plant partners for its picks, leading you on the road to horticultural success.

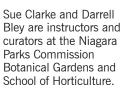
Sue Clarke: Match-Making and Plant Proposals

Sue introduces herbaceous plant partners, their mutual attraction beyond height and habit, and reveals the details of their successful marriage in the garden.



Darrell Bley: Tales of Trees and Their Shady Counterparts

A lively investigation of trees, including their relationship with understory plants and the secrets for a perfect partnership.







Liz Klose Superintendent of the School, will moderate.

SESSIONS AND EVENTS TUESDAY JANUARY 8TH

RUNNING A BUSINESS 2-3:30 pm

The Builder's Guide to **Personal Consistency**

Leaders are always looking to improve but wonder where to start and how to keep up good habits. In this interactive seminar, you will take a fun look at vourself and those around you and learn what creates Destroyers and the "Five Important Things" that Builders consistently do. Based on the premise that "winners keep score," this seminar takes the success principles and combines them with charting and tracking tools, to help leaders keep score.

Participants will discover personal "self-destruction factors" that hold them

back from reaching their true potential, and "personal satisfaction criteria" that lead to successful living. "The Builder's Guide to Personal Consistency" course results in energized and focused individuals striving to make each day better than the last.



Jim Paluch JP Horizons. Painsville, Ohio





Perennial Plant Maintenance

If we want customers and clients to keep coming back for more, they need to be happy about their gardens long after the plants have been placed in the ground. Customers. clients and landscape crews need to know the strategies for keeping perennials looking good for all seasons.

This talk demystifies and simplifies perennial plant maintenance. Covering basic maintenance, simple strategies, commonsense reminders, and educational aides, this talk is geared to garden retailers and landscape professionals.



C. L. Fornari Gardenlady.com, Osterville, Massachusettes



See centre pullout for registration forms

New Product Showcase

Come and see what's new for 2008 and help select the best new product vote for the People's Choice Award.



GROUNDS MAINTENANCE 2-3:30 pm

Manageable Landscapes in a Heavily Used Environment

Jim will talk about the practical side of managing multiple expectations, dealing with increasing workloads with limited resources and mastering seasonal peaks and valleys. He will share the practical maintenance solutions used at the University of Western Ontario. Jim will also discuss the plant, tree and shrub selections for a campus environment where everyone walks on the grass.

Jim Galbraith Supervisor, Grounds and Waste Management and Recycling University of Western Ontario, London DESIGN/BUILD 2-3:30 pm

Design Tips and Tricks

Learn about landscape design tips that will make your drawings more professional. When you focus on quality output and clarity in your presentation, your client can visualize

the plan better, giving them more confidence in you. Len has been creating mid- to highend residential design for over twenty years and would love to share some of the secrets that made his design presentations convincing and professional.



Len Hordyck, LAT DynaSCAPE Software, Burlington

END OF TUESDAY SESSIONS



SPECIAL EVENT

LO Annual General Meeting 7:30 - 9:30 am

Doubletree International Plaza Hotel. International Ballroom

Attend the AGM and have your say on the issues that affect you and the industry.

Continental breakfast will be served.



HORTICULTURE 10-11:30 am

Flash and Splash: The Colour Story

See one of the most comprehensive slide presentations of variegated and colouredleaved plants in the world, including surprises

from New Zealand. Japan, and Europe. Topics include: how variegated plants are discovered, chimera vs. virus, and classification of variegation. Use of the colour in design is shown, featuring colour echoes, repetition, contrast, and harmony.



Dan Heims President, Terra Nova Nurseries, Inc, Tigard, Oregon

ALL INDUSTRY 10-11:30 am

Keep the Red Flag Down: How to handle difficult people and situations

Most of our nightmares at work are people problems, not technical ones. Two-thirds of us are uncomfortable with conflict, and 42% leave jobs based on unresolved problems with others.

Know what to say and do to:

- · stay cool under fire and create an environment of respect
- quickly defuse an escalating argument or situation
- · negotiate agreement for resolution and positive change
- get to the root of the 'real' problem
- · how to not take it personally and get the respect you deserve
- · say 'No' to others with diplomacy, confidence and respect



Lorna McLaren McLaren Formula Training, Kelowna, BC

CONTRACTING/HORTICULTURE/ **GROUNDS MAINTENANCE** 10-11:30 am

Getting it Right: Successful Tree Planting

Todd will talk about choosing the right tree for the site, as well as common planting myths and mistakes. He will also outline the different planting stock (balled and burlaped, containerized, bare-root), transporting the

trees to the site. preparing the hole, preparing the tree for planting and finally. planting the tree. To finish the process, Todd will discuss staking, mulching, watering and maintenance



Todd Irvine **ISA Certified Arborist** LEAF (Local Enhancement and Appreciation of Forests), Toronto



GARDEN CENTRE 10-11:30 am

Thriving in the Land of the Giants – Part I

Rod, a successful independent garden centre retailer and horticulturalist, will destroy the myth that Wal-Mart, Home Depot, RONA and Canadian Tire are invincible garden centre competitors.



Rod McDonald Regina, Saskatchewan

CONTRACTING 10-11:30 am

Vegetated Green Roofs – Design and Installation

Mathis and Mary Kay will introduce you to the green and black arts of increasingly popular green roofs, including exactly what vegetated green roofs are, their benefits, the importance

and types of structural design, plant selection and growing medium design and green roof policy and subsidies.



Mathis Natvik, LEED AP Natvik Ecological, Guelph

Mary Kay Hoffman Green Innovations, Waterloo



AFTERNOON SESSIONS AND EVENTS

RUNNING A BUSINESS Noon-1 pm

The Buck Starts Here

Take a leap ahead in your career and business prosperity by getting on the inside track! Be first to learn about and enroll in the industry's only mentoring, consulting, training, and support network ever offered. Join Jacki Hart-Ciphery, a well known speaker on business development, and president of the award-

winning Water's Edge Landscaping, and sign up for Landscape Ontario's new Prosperity Partnership program. Take the fast track to prosperity – in your business, your career and your lifestyle.



This session is a repeat of the Tuesday session.

Jacki Hart-Ciphery CLP Water's Edge Landscaping, Bala

HORTICULTURE/WATER GARDENING Noon-1 pm

Aquatic Invading Species: A Look at the Water Garden Trade

Popular aquatic invasive species in the water garden trade can threaten our natural aquatic ecosystems. Preventing the spread of aquatic invasives will be covered, plus using the right

species in the right place for the water garden.

The Invading Species Awareness Program is a joint partnership of the Ontario Federation of Anglers and Hunters and the Ontario Ministry of Natural Resources.



Heather Smith Ontario Federation of Anglers and Hunters, Peterborough

Register early!

at www.locongress.com
After December 19, 2007 you can register on site only.

Show Information The Toronto Congress Centre is located at 650 Dixon Road, minutes from the Toronto International Airport and 15 minutes from downtown Toronto. Show dates are January 8-10, 2008.

The official hotel is the Doubletree International Plaza Toronto Airport Hotel. Please indicate when booking that you are attending the Landscape Ontario Congress/Fencecraft 2008 to receive the show rate. Special rates are in effect until December 28, 2007.

To take advantage of room rates, please contact the hotel directly prior to December 28, 2007.

DOUBLETREE INTERNATIONAL PLAZA

655 Dixon Road, Toronto, ON Canada M9W 1J3 Tel: (416) 244-1711 Fax: (416) 244-7281 \$115 Single or Double

RADISSON SUITE HOTEL

640 Dixon Road, Toronto, ON Canada M9W 1J1 Tel: (416) 242-7400 Fax: (416) 242-9888 \$121 Single or Double

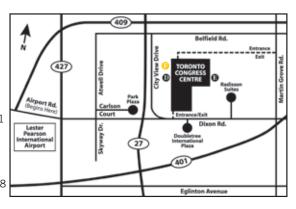
PARK PLAZA **TORONTO AIRPORT**

33 Carlson Ct. Toronto, ON Canada M9W 6H5 Tel: (416) 675-1234 Fax: (416) 675-\$108 Single or Double

*includes breakfast discount

Shuttle bus service is provided daily from all hotels to the Congress Centre. Shuttle times are posted in the lobby of the hotels.

The selling of goods or services is restricted to official exhibitor booth space. Violation of Congress rules and regulations will result in confiscation of the delegate or exhibitor badge and expulsion from the show.



Entrances: Register before Dec. 19/07 and you will receive your badge in the mail and may enter at Entrances **①** or **⑥**. If you do not have your badge, you must use Entrance D.

Great prizes!

- 1 PRE-REGISTER before December 19, 2007 and become eligible to win:
 - TS Gator courtesy of John Deere
 - 42" Philips Flat HDTV with Pixel Plus - courtesy Exmark Commercial Mowers
 - Weekend for Two at the Radisson Suites Hotel Toronto Airport

No cash value or substitutions of prizes

2 SAVE MONEY:

Pre-register by December 19, 2007 and enjoy the discounted fees.

3 SAVE TIME:

Pre-register and receive your badge in advance. No standing in line — use your badge for speedy entrance at Doors D and E.

After hours events held off-site: AWARDS OF EXCELLENCE PROGRAM Tuesday, January 8 at 4:45 pm and TAILGATE PARTY XII Wednesday, January 9 at the **DOUBLETREE INTERNATIONAL PLAZA**, located directly across the street from the TORONTO CONGRESS CENTRE.

www.locongress.co	Mail: Landscape Ontario Congress c/o CONEXSYS PO Box 283, Malton CSC Mississauga, ON L4T 3B6 Canada	Register online: www.locongress.com Fax back: 1(800)628-8838 or (905)405-9870 Phone: 1(800)661-5319 or (905)405-8415
Cwirel/, all utel/Detreta i wai lagei Cilico wai Fore/Crew Supervisor Purchasin Sales/Marketing Manager Eigld Pers	Signature (required)	Expiry Date
Wholesale nursery grower/distributors rrimary job responsibility: (Check all that apply)	Cardholder name	Visa or Mastercard number
	Congress, or Credit card	\Box Cheque enclosed, payable to Landscape Ontario Congress, or $\ \Box$
other recreational facilities 18 Reizili garden centres 19 Schools and school boards 20 Seed and hulh distributor	ayment must accompany iST Reg. No. R119005049)	Payment Options: All fees are non-refundable. Payment must accompany registration form(s). GST is included in all prices. (GST Reg. No. R119005049)
	trade show only and have no or entered online at www.locongress.com prior so like to attend a conference session, the	Congress Trade Show Passes: Passes are for entry to the trade show only and have no commercial value. Pass requests must be mailed, faxed or entered online at www.locongress.com prior to December 19, 2007. If you have a pass and would also like to attend a conference session, the above prices apply.
y circuinds management, commercial and residential 10 Irrigation, supplies and services 11 Landscape architects and designers	6	Grand Total
	mber. December 19, 2007, a refund less a \$50 d conference.	member pricing. Students: see page 22. Students: see page 22. Badges: The first mailing of badges will be in early December. Cancellation policy: If a refund is requested in writing by December 19, 2007, a refund less a \$50 administration fee will be issued after the trade show and conference.
Your primary area of business: (Check one only) 1 Arborists and tree moving supply companies	ence Industry Associationare entitled to	Member pricing: Landscape Ontario and the Canadian Fence Industry Associationare entitled to
Please tell us about vourself:	Three day Trade Show pass N/C □\$10 □ Three day Conference pass\$25 □	Student with valid Student ID Three control (must be pre-registered by school) Three control (must be pre-registered by school)
Legal Issues for Supplie Safety Audits	FREE with delegate badgeFREE	Tailgate Party XI FREE \
Estimating for Profit Prickly Plants with Punc	\$20 🗆	Awards of Excellence
Pavement Solutions 1-2:30pm Do-It-Yourself Marketing	Member\$90 \(\tag{120} \) Non-member\$110 \(\tag{150} \)	Working Smarter Member Non-m
111	Member\$55 🗆\$70 🗆	Irrigation Roundup Membe Non-m
Thursday, January 10 10-11:30am Contain Yourself	Member\$125 🗆\$150 🗆	Designers Conference Membe Non-m

Estimating for Profit
Prickly Plants with Punch
Legal Issues for Suppliers
Safety Audits

. Woody Plants for the Urban Garden

Irrigation, Landscape, Lighting, Interior plantscaping

ocongress.com

Purchasing __ Field Personnel Office Manager



Featuring Fencecraft 2008

Congress 2008 Fencecraft TRADE SHOW and CONFERENCE REGISTRATION FORM

Warm-up Monday January 7 IPM Symposium - Toronto Marketing and Sales Mgmt.	Additional Purchases - Monday seminars include free trade show pass	Trade Show Only Pass	One Session Conference Pass	One-day Conference Pass	Full Conference Pass	All ticket prices include admission to exhibit halls	Pre-register by December 19 to receive your badge. Registration on site after Dec. 19, 2007.	E-mail	rnone	City Prov.	Mailing address	Company	First name
\$65 D	include free trade show pass	Member\$20 ☐ \$20	Member \$35 \(\) Non-member \$50 \(\)	Member \$55 \(\) Non-member \$90 \(\)	Member\$95 \(\text{Non-member} \)	_	1		Please check if you a	Postal code			Last name
\$65 \(\tag{85} \) \(\tag{85} \) \(\tag{875}		\$10 \(\tag{1}\)\$20 \(\tag{2}\) \(\tag{1}\) \(\tag{2}\) \(\	\$35 \(\)\$50 \(\) \$50 \(\)\$65 \(\)	\$55 \(\tag{55} \) \(\$95 \(\tag{5}\)\$125 \(\tag{5}\)	ADVANCE ON-SITE	Please check (/) choices and total your costs		Please check if you are a member of LO or CFIA 🗆				

Congress Conference Session Selection

Please help us by indicating your choices. Seating at sessions is limited to first come, first served. Events with separate fees are listed on the left-hand part of the form.

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Please see registration form. Monday seminars are additional purchases.

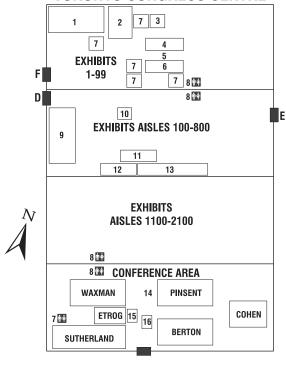
2-3:30pm	Noon-1:00pm	Wednesday, January 9 10-11:30am	2-3;30pm	Noon-1:00pm	Tuesday, January 8 10-11:30am
Shade Gardening with Perennials Master the Moment Pruning for Landscapers Thriving in the Land of the Giants – II Do's and Don'ts of Succession Planning	The Buck Starts Here Aquatic Invading Species Certified Landscape Professional Liabilities in Tree Management	Flash and Splash How to Handle Difficult People Successful Tree Planting Thriving in the Land of the Giants - I Vegetated Green Roofs	Perfect Plant Picks Builder's Guide to Personal Consistency Perennial Plant Maintenance Manageable Landscapes Design Tips and Tricks	The Buck Starts Here European Trends Using Design Skills to Tap New Markets Getting the DIRT Are You Covered?	Creating Origanizational Excitement Good Office Systems Garden Design Bloopers Quality Turf through Nutrition Perfect Patios and Decks

Who we are and what we do

Landscape Ontario (LO) is a trade association that represents, promotes and fosters a favourable environment for the advancement of the horticultural industry in Ontario. LO serves over 2000 member companies, involved in all sectors of the industry, including landscape contractors, grounds management and snow contractors, lawn care professionals, retail garden centres, wholesale nursery growers, irrigation contractors, landscape designers and lighting and interiorscape professionals. Visit **www.horttrades.com** to join!

Congress quick locator guide

TORONTO CONGRESS CENTRE



- Registration
- 2 New Product Showcase
- 3 First Aid
- 4 Education Alley
- 5 GM Internet café
- 6 Fencecraft
- 7 Student Gardens
- 8 Washrooms
- 9 Café
- 10 Information Booth
- 11 Landscape Ontario Booth
- 12 Job Boards
- 13 Show Office
- 14 Awards of Excellence
- 15 Media Room
- 16 Conference Registration Only

F=Main Door

D&E = Badge holder only entrances

Trade Show Hours
January 8 & 9 9 am - 5 pm
January 10 9 am - 4 pm

DIXON RD

Students

Register before December 19 – NEW RULES: Students who are pre-registered by an instructor of an accredited educational institution by December 19 will receive a free trade show pass.

After December 19: Registrations received after December 19 will be treated as on-site registrations and a charge of \$10 per student will apply. Post- secondary students who wish to attend the conference will be offered a special student rate of \$25 for all three days.

Instructors: If you register students for the trade show by December 19, you no longer need to supply the individual names of students. This means that you only need to order the number of badges you require and they will be sent to you in advance. Badges will be mailed to the address you supply on the enclosed registration form. Please note that student pricing also applies to instructors.

Students must have a valid student ID with them at the trade show. Students without a valid ID or behaving in an unbusinesslike manner may be asked to leave the show floor.

RUNNING A BUSINESS Noon-1 pm

Certified Landscape Professional Jam Session

Book a seminar that could launch your company to new heights: the CLP designation could be your best new business tool. It's a way to recognize the high standards you have achieved in business, and also a map charting the course to greater prosperity.

Sally Harvey, CLP, will provide the confidence and inspiration you need. She will explain how to prepare for the exams in this quick, informal presentation. Bonus: a panel of Harvey's fellow pioneering CLPs will share how the designation has made a difference for their profiles, efficiency and profitability.

> Sally Harvey CHT CLP Green Design Landscaping, Beachville

Paul Doornbos CHT CLP Thornbusch Landscaping, Lansdowne

Tim Kearney CLP Garden Creations of Ottawa, Gloucester

> **Brenda Luckhardt** Sheridan Nurseries. Kitchener

George Urvari Oriole Landscaping, Toronto

speaker biographies page 29

ARBORICULTURE / GROUNDS MAINTENANCE Noon-1pm

Liabilities in Tree Management

This seminar will provide landscape professionals and property managers with a better understanding of the roles and responsibilities and perhaps liabilities they have in caring for the feature trees on their respective properties. Time will be devoted to real life examples and detailed management plans to help identify these sometime hidden risks.

> Steve Mann ISA Certified Arborist Bartlett Tree Experts Can Ltd, Bracebridge/Scarborough





HORTICULTURE 2-3:30 pm

Shade Gardening with New **Perennials**

Methods of dealing with different types of shade are discussed as well as solving the problems of root and light competition. Gorgeous plant combinations are shown with an overview of new perennials and old favourites.



Dan Heims President, Terra Nova Nurseries. Tigard, Oregon

ALL INDUSTRY 2-3:30 pm Master the Moment, No Matter What Hits the Fan

It's easy to communicate when everything's fine. But what about those moments when the pressure is on, stress is high, emotions are raw, or the unexpected conflict just landed in your lap?

When the situation gets challenging, do you know what to say in that defining moment?

How you use language yourself has a direct impact on the outcome. You'll feel empowered when you can inspire and communicate with confidence in any situation. You'll be different as you walk out the door with a smile on your face.



Lorna McLaren McLaren Formula Training, Kelowna, BC

CONTRACTING/GROUND MAINTENANCE/ ARBORICULTURE

2-3:30 pm

Pruning for Landscapers

Todd will cover the golden rules of pruning and what you need to know. Everything from why are you pruning, choosing the right tools

for the job and some common pruning myths and mistakes. He will also talk about tree growth and structure, different pruning practices, such as deadwooding, thinning, crown-reduction, corrective pruning and pollarding, and how and when to make the cuts.



Todd Irvine
ISA Certified Arborist
LEAF (Local Enhancement
and Appreciation of Forests), Toronto





for a current list of exhibitors and to register, visit www.locongress.com **GARDEN CENTRE** 2-3:30 pm

Thriving in the Land of the Giants – Part II

Rod will help owners and managers improve their bottom lines, including everything from increasing sales, dated billings, and granting "favourite" customer status to making the nickels and dimes add up to a tidy profit.



Rod McDonald Regina, Saskatchewan

ALL INDUSTRY 2-3:30 pm

Getting the Value Out of Business The Dos and Don'ts of Succession Planning (30 minutes) — Part I

Succession planning does not have to be complex, but there are some things that you should and shouldn't do. If you want to develop the best plan for your business and family you need to know the pros and cons of each option. Whether you want to pass the business on to your family, a trusted manager or an arms-length stranger, learn what decisions you need to make to build a good succession plan.

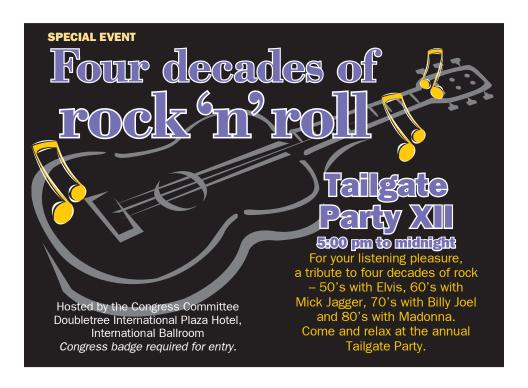
Rob Gamble Business Advisor, OMAFRA

Successful Business Transitions (one hour) Part II

The panel will talk about case studies from different segments of the industry, including a lawncare company, a grounds maintenance and construction company and one company that is now in its second generation. Panelists will take general questions from the floor.

Rob Gamble
Business Advisor, OMAFRA
Hank Gelderman, Jan Gelderman
Landscaping, Waterdown
Gregg Salivan
Salivan Landscape Ltd, Scarborough
John Wright
Wright Lawncare Service, Bloomingdale

END OF WEDNESDAY SESSIONS



SESSIONS AND EVENTS: THURSDAY JANUARY 10TH

HORTICULTURE/GARDEN CENTRE 10-11:30 am

Contain Yourself: New Ideas for Fantastic Container Gardens

Container gardening is not just a trend; it's here to stay, which is good news as long

as you can successfully grow and sell them while making a profit. Kerstin Ouellet, container garden expert and author on the subject, will share with you the latest trends and designs using many new and underused plants. Learn how to enhance your container gardens with perennials and ornamental grasses and how to make the most out of your container garden program.



Kerstin Ouellet Pen & Petal. Fallbrook. California

RUNNING A BUSINESS 10-11:30 am

Business Smarts

Drawing on his 20 years of experience in the design/build business, George will talk about real world business problems and

opportunities and how to capitalize on them. Among other topics, he will talk about how to make money, take calculated risks, game theory and the role of patience in your success, how to negotiate, office politics and some tips on growing your business.



George Urvari Oriole Landscaping, Toronto HORTICULTURE/GROUNDS MAINTENANCE 10-11:30 am

Hands-off Gardening: Beyond Low Maintenance

Not everyone wants to spend endless

hours maintaining a landscape. In fact, some people even prefer landscapes that take care of themselves. Let your customers relax and enjoy themselves after you learn dozens of tips and tricks for creating a yard that almost takes care of itself.



Larry Hodgson Horticom, Quebec City, Quebec

HORTICULTURE 10-11:30 am

Woody Plants for the New Urban Garden

Blue spruces and Norway maples? "NOT"! Today's large homes on small lots and townhouse gardens present unique challenges for urban gardeners and garden designers.

The effective selection and placement of trees, shrubs and vines is crucial in creating beautiful and sustainable landscapes. We will examine some new and underused woody plants to enhance the new urban garden.



Chris Graham Kimberly Cottage Garden, Flesherton

SESSIONS AND EVENTS: THURSDAY JANUARY 10TH

CONTRACTORS 10-11:30 am

Pavement Solutions for Stormwater Challenges

Stormwater management is becoming an urgent priority for municipalities as infrastructure ages and quality of the runoff water becomes an issue. Learn how permeable interlocking concrete pavements offer a pavement solution to address these

challenges. Rob will talk about sitespecific applications, the pavements' unique materials and installation methods, and the landscape design opportunities for stormwater management in residential, commercial and municipal application.





RUNNING A BUSINESS 1-2:30 pm

Estimating for Profit

Good design/build estimating skills can make the difference between a profitable business

and one that is in financial trouble. This topic will cover estimating theory and practical estimating considerations. Learn how to avoid quick and overly optimistic estimates, saddling you with extra work and a poor profit margin. Not every job, at just any old price, is a good one!



George Urvari Oriole Landscaping, Toronto



Rob Burak PEng Director of Engineering Interlocking Concrete Pavement Institute, Burlington

HORTICULTURE/GROUNDS MAINTENANCE 1-2:30 pm

Ouch! Prickly Plants with Punch

They're lean, they're mean, and you won't want to mess with them, but some of nature's most spectacular plants come with nasty thorns. spines and prickles. Come discover a host of these forbidding beauties, and learn how to care for them painlessly.



Larry Hodgson Horticom, Quebec City, Quebec

AFTERNOON SESSIONS AND EVENTS

RUNNING A BUSINESS 1-2:30 pm

Do-It-Yourself and Don't-Do-It-Yourself Marketing: When to Draw the Line

Marketing is key today. Unfortunately, the concepts can be confusing and misunderstood, leaving many companies at a loss. This session discusses several aspects of marketing, advertising, and public relations, including printed materials, direct mail, media relations, internet marketing and special events. It specifically looks at what to do and what to avoid, and what companies can do for themselves.

> **Kerstin Ouellet** Pen & Petal, Fallbrook, California



SESSIONS AND EVENTS: THURSDAY JANUARY 10TH

RUNNING A BUSINESS 1-2:30 pm

Legal Issues For Suppliers

The needs and interests of suppliers can be very different from those of designers, contractors and subcontractors. This year Rob will offer a session dedicated to issues that are unique to those who supply their products to others, for use in the construction

industry. Whether you are a supplier of soft or hard landscaping materials or a supplier of equipment, vehicles or other products, the focus of this seminar will be on helping you address your legal issues, avoid risk and get paid in ways that are unique to your place in the industry.



Robert J. Kennaley McLauchlin & Associates, Toronto



ALL INDUSTRY 1-2:30 pm

Industry Safety Audits and Fines: What you must know

This industry seminar will tell you what safety inspection agencies are looking for in compliance and what fines and liabilities you can expect for non-compliance. Many companies do not know what is required and what new laws and new fines are in force. Here is your chance to learn so you that can avoid these penalties and fines.

Moderator: Terry Murphy, CLP Landscape Ontario/Industry Safety Specialist

> Panel: Don Brown Ministry of Labour (MOL)

Glen Dodwell Ministry of Transportation (MTO)

Ruud Berkel Technical Safety Standards Association (TSSA)

Sue Birch Workplace Safety and Insurance Board (WSIB), Workwell

Ted Whitworth
Farm Safety Association (FSA)
Conclusion:

Jim Douglas Ontario Region Common Ground Alliance (ORCGA)





END OF THURSDAY SESSIONS

Aileen Barclay Aileen, a graduate of Trent University, is the Program Manager with Resource Management Strategies Inc. Aileen has worked for various conservation-based organizations where she was responsible for developing and implementing stewardship and ecological restoration programs to both urban and rural communities.

Ruud Berkel Ruud, of the Technical Safety Standards Association, has a background in horticulture, because his family grew flowers in Holland. Ruud is an inspector for TSSA and is an expert on all aspects of underground safety.

Sue Birch Sue, of the Workplace Safety and Insurance Board, Manager of Workwell has been with WSIB for 15 years and involved in the Safe Communities Incentive Program (SCIP) and now Workwell, including industry audits across Ontario. Sue is manager in the Prevention Division.

Darrell Bley Darrell is the Instructor/ Curator of Woody Plants at the Niagara Parks Commission Botanical Gardens and School of Horticulture. As a Curator, he oversees many collection areas, all nursery production and plant propagations within the Botanical Garden. Darrell contributed to co-authoring the tree/shrub section for the book, Best Garden Plants for Ontario.

Don Brown Don, of the Ministry of Labour, has been in the safety business for 25 years and has been involved in safety prevention and legislation. Don has a special interest in landscape and arborist safety and has worked on the Arborist Safe Work Practices Manual.

Rob Burak PEng Rob, a professional engineer in Ontario, is the Director of Engineering for the Interlocking Concrete Pavement Institute, a trade association whose mission is to increase the use of segmental concrete pavements in North America. Rob is responsible for educational training to engineers and contractors.

Phil Charal Phil is the principal of Allweather Landscape Co. Ltd., a Toronto based, award winning design-build and maintenance company. He has been the co-chair for the Canada Blooms Flower and Garden Show, chaired the Landscape Contractors Commodity Group at LO and is presently the Provincial Representative for Landscape Contractors on the LO Board of Directors.

Sue Clarke Sue is an instructor and curator at the Niagara Parks Commission Botanical Gardens and School of Horticulture, and also a graduate from this program. Part of Sue's responsibilities include overseeing the seasonal displays on the grounds which gives her plenty of opportunity to trial and judge new introductions and old favourites. Her passion is using herbaceous plants with colour and texture wherever possible to liven up the "green" garden.

Glen Dodwell Glen is a Transportation Enforcement Officer for the Ministry of Transport. He is an area enforcement officer who performs road inspections as well as highway enforcement.

Paul Doornbos CHT CLP Paul, a certified horticultural technican and a certified landscape professional, is the owner/operator of Thornbusch Landscaping. He has spent his life in the horticultural industry. He grew up in a family wholesale greenhouse/nursery operation in Niagara, helped build and manage a retail garden centre in Kemptville and the landscape division for a company in Eastern Ontario

Jim Douglas Prior to becoming the Ontario Regional Common Ground Alliance's first Executive Director, Jim spent 32 years with Enbridge Gas Distribution, where he was responsible for the delivery of locates in Ontario. Jim was instrumental in the successful implementation of the One Call/One Locate process in the Niagara Region. He is also Past President of Ontario One Call Board.

Beth Edney CLD With over 20 years of experience, Beth, a Certified Landscape Designer, operates Designs By The Yard, which specializes in small urban properties in the Toronto area. She is a regular on the W network television show The Gardening Gamble. As an active member at Landscape Ontario, Beth participates on the Congress Committee and is currently the chair of the Landscape Designers' Group.

C. L. Fornari C.L. is the author of four books about gardening and a frequent contributor to *American Nurseryman*Magazine as well as and the host of GardenLine on WXTK radio. She is also a design and maintenance consultant to professional landscapers and homeowners, and a part-time employee of Hyannis Country Garden, a full-service garden center on Cape Cod.

Jim Galbraith Jim, a graduate of the University of Guelph, is the Supervisor of Grounds and Waste Management and Recycling services at The University of Western Ontario. Jim has been employed at Western since 1981 starting as a lead horticulture hand and in 1987 was promoted to Supervisor of grounds, with waste and recycling added in 1997. The campus has won fiveawards from Communities in Bloom.

Rob Gamble Rob is with the Ontario Ministry of Agriculture, Food and Rural Affairs in Guelph and is the provincial specialist in finance, business structures and taxation. He has a masters degree in taxation from the University of Waterloo and is the coordinator for the Farm Tax and Business Seminars. Rob has also authored 24 technical publications for the ministry on topics such as incorporation, partnerships, leasing agreements and taxation.

Hank Gelderman CHT Hank, a certified horticulture technician, helped found, and currently owns, Jan Gelderman Landscaping Ltd in 1973. From the start, Hank has been an active member of Landscape Ontario and he remains involved in many aspects of LO - as a member of the Building Management Committee, the LO Foundation, the Prosperity Taskforce, the Publishing Committee and the Landscape Contractors Commodity Group, among others.

Harry Gelderman Educated at Sheridan and Ryerson colleges, Harry owned a design/construction business for 9 years and since has been running the design/construction side of Jan Gelderman Landscaping for the past 15 years. He has also been active with LO, as a member on the Ontario board and local chapters. He is currently a member of the Board of Directors of Ecotopia, a movement to create a self-sustaining garden, which is on display at Canada Blooms. He also sits on the commodity groups for Designers and for Landscape Contractors.

Chris Graham Chris, a graduate of the University of Guelph, is a horticultural consultant specializing in plant selection and maintenance for public, commercial and residential landscapes. For 27 years, he was Director of Horticulture at the Royal Botanical Gardens. Chris has hosted and appeared as a guest on several television programs and radio shows and co-authored Shrubs and Vines, part of the *American Garden Guides* series.

Jacki Hart-Ciphery CLP President of her award-winning company, Water's Edge Landscaping, Jacki has shared her success with hundreds of business owners, students and those aspiring to start a business. A 27-year veteran in the industry, she settled in Muskoka in 1990, and serves the waterfront estate market with design, installation and maintenance services. Currently, Jacki is also delivering prosperity seminars for Landscape Ontario.

Mary Kay Hoffman Mary Kay is Sales Manager for Green Innovations in Waterloo. The company creates and manufactures LEED-approved products for the green roof industry and recently won a contract from the City of Kitchener for twin pads for its first LEED building.

Sally Harvey CHT CLP For over 22 years, Sally's company, Green Design, has had the opportunity to serve both the residential and commercial markets with interior and exterior landscape solutions and has received several awards for industry volunteerism and design and installation projects. Currently, she is also Coordinator of the CLP Training Delivery Program 2007 and 2008, Treasurer of Landscape Ontario, Co-chair of the Chapter Development Committee, Liaison for Education Activity to the Board, and a member of the Interiorscapes Commodity Group.

Dan Heims Dan has spent the last 31 years deeply involved in horticulture and his iob description dictates that he must "travel the world and seek the newest perennials." He is currently the president of Terra Nova Nurseries, a company noted for its new introductions to horticulture. He has taught horticulture courses, wholesaled exotic plants, and run his own design and build landscape business. His perennial breeding programs have produced many international gold and silver medal winners. Dan has written a book of horticultural humor called The Garden Clerk's Dictionary and co-authored Heucheras and Heucherellas.

Larry Hodgson Larry is a full-time freelance garden writer and photographer. He is the garden correspondent for Le Soleil de Québec and a commentator for CBC Radio. His books include Perennials for Every Purpose and Making the Most of Shade, as well as another 25 titles in both French and English.

Len Hordyck LAT Len studied Landscape Architecture at Ryerson Polytechnic Institute in Toronto and graduated with honours in 1987. He has designed numerous awardwinning gardens across southern Ontario, including at Canada Blooms. Len began working with DynaSCAPE in 1998 as a consultant and beta-tester after many years of drafting with pencil and paper. In his spare time. Len enjoys gardening and the outdoors.

Todd Irvine ISA Certified Arborist Todd is the Outreach Coordinator for LEAF (Local Enhancement and Appreciation of Forests), where he leads workshops on proper tree care practices and gives talks on the value of trees. LEAF is a Toronto-based nonprofit organization dedicated to the improvement of Toronto's urban forest. Todd is also a practicing consulting arborist. He is an ISA certified arborist and holds a Masters of Forest Conservation degree from the University of Toronto.

Alistair Johnston Alistair is a senior landscape technologist, certified arborist and an associate with Strybos Barron King Ltd. Landscape Architecture. SBK is involved in a wide variety of residential and commercial landscape design and construction projects throughout the GTA. A past graduate of Humber College, Alistair is a part time instructor in the landscape program, teaching advanced construction techniques.

Walter Kehm OALA FCSLA FASLA Walter, Senior Principal of Landinc, is an expert in sutainable community development, parks and recreational design, waterfront regeneration and institutional campus design. He is recognized as an internationally renowned leader and facilitator of landscape architecture and urban design projects and still finds time to be a Master Rower. He is the former Director of the School of Landscape Architecture at the University of Guelph.

Robert J. Kennaley Robert Kennaley is a former landscape design build contractor and an Honourary Member of Landscape Ontario who now practices construction law in Toronto. Over the years, Rob has been a frequent speaker at Congress, addressing a whole range of topics, from contract drafting and risk management through the Construction Lien Act and insurance, WSIB and employment issues, to methods of getting paid.

Liz Klose BSc (Agr) Liz is the Superintendent of the Niagara Parks Commission School of Horticulture, a BSc (Agr) graduate from the University of Guelph, co-author of two gardening books and received the 2007College Horticulture Educator of the Year award from Landscape Ontario. The School of Horticulture is acclaimed as being the first Canadian college to receive four-year Bachelors accreditation status with the Professional Landcare Network (PLANET).

Ron Koudys OALA CLD A landscape designer and certified landscape designer, Ron is the Program Coordinator for the landscape design program at Fanshawe College. His award-winning design firm has been providing landscape architectural services in London for the past 25 years.

Tim Kearney CLP Tim, a certified landscape professional, is the owner and President of Garden Creations of Ottawa. His company was named Employer of the Year for 2006 for its involvement with the apprenticeship program and Tim was awarded a Community Leadership Award in 2006 as well. He has won several Awards of Excellence and sits on the Board of Directors for the Ottawa Chapter of Landscape Ontario and Ronald MacDonald House.

Jennifer Lemcke Jennifer, based in Scarborough, is Chief Operating Officer for Weedman USA/Turf Holdings Inc. Currently, she is member of the Board of Directors for Planet, the Professional Landcare Network and chair of its Membership Growth Committee. Brenda Luckhardt Brenda works for Sheridan Nursuries in Kitchener. She also is active as a volunteer for Landscape Ontario, primarily as a Director of the Waterloo Chapter.

Steve Mann ISA Certified Arborist Steve is the local manager and Director of Bartlett Tree Experts Can Ltd in both Bracebridge and Scarborough. He is also active as a volunteer as President of the Ontario Commercial Arborist Association and President-Elect of the International Society of Arboriculture of Ontario.

Bob McCannell With 39 years of experience in garden centre managemen, Bob has a keen interest and enthusiasm for promoting the industry. Recently retired from his duties at Terra Greenhouses, where he had been a manager and buyer, Bob is continuing to share his knowledge and experience as a consultant to the retail garden centre industry.

Rod McDonald Rod is a successful garden centre retailer and a respected horticulturalist. Although recently retired from the day-today activity of the industry, he now presents horticultural business workshops and seminars across the country.

Lorna McLaren Lorna specializes in cultivating powerful relationships through communication strategies and understanding the human factor. She has been an international business owner, an HR and marketing teacher and spent seven years living in foreign lands. She performs over 120 training events a year, with thousands of people, representing small business to Fortune 500 companies throughout Canada, the United States, England, Ireland, Scotland, Australia and New Zealand.

Terry Murphy CLP As Manager Human Resources Development and Safety Officer for Landscape Ontario, Terry has promoted safety in the landscape industry for more than a decade. He has delivered many safety seminars and presentations across Ontario.

Mathis Natvik LEED AP Mathis is a Guelph-based restoration ecologist specializing in green roof and wildflower meadow design and installation. He has worked on large projects and was instrumental in the acquisition and restoration of the 1.000 acre Clear Creek Forest project in Chatham-Kent with the Nature Conservancy of Canada. He has received the Carolinian Canada Award for ecological restoration work and environmental farm management of farms in southwestern Ontario

Kerstin Ouellet Kerstin's company, Pen & Petal, is a full-service advertising, marketing and PR agency for the green industry. Before founding Pen & Petal in 2001, Kerstin worked as marketing director at EuroAmerican Propagators, where she made large contributions to the success of both its and the Proven Winners marketing cooperative. She is the author of Contain Yourself — 101 Fresh Ideas for Fantastic Container Gardens.

Jim Paluch Jim is currently a leading consultant and trainer to the green industry and has been a featured speaker and resource for Associated Landscape Contractors Of America. He began in landscaping as a teenager, continued as he worked his way through college, and received a degree in Landscape Architecture from Ohio State University. In the six years that followed. Jim went on to become a multi-million dollar sales person in the landscape design build field. He is the author of several books, including Five Important Things.

Eli Paddle Eli teaches graphics and presentation skills for the Landscape Design program at Fanshawe College in London. He is also a doctoral candidate at the University of Western Ontario.

Darren Rodrigues CRM Darren, a graduate of the University of Windsor, is the National Program Manager with Sinclair-Cockburn. He is responsible for 20 unique programs such as CNLA HortProtect, Investment Counsellors, and various Errors and Omissions Programs. Darren specializes in creating programs that are unique to the landscape and nursery field by consulting with industry partners.

Gregg Salivan Gregg is the second generation to run Salivan Landscape Ltd in Scarborough. The company consistently wins LO Awards of Excellence in the maintenance category.

Heather Smith Heather is Invading Species Public Awareness Liaison for the Ontario Federation of Anglers and Hunters in Peterborough. She has been with the program for over three years and her primary areas of interest are aquatic plants — both native and non-native. She is also an avid gardener and naturalist.

Gerald Stephenson Dr. Stephenson is a Professor in the Department of Environmental Biology at the University of Guelph. He is an author of several books and has contributed to books related to topics such as pesticide biochemistry, pesticides and human health and pest management in agricultural, forestry and landscape environments.

Rosheen Styczinski FASLA Rosheen is a Fellow of the American Society of Landscape Architects. Her firm, New Eden Landscape Architecture, is located in Milwaukee in Wisconsin.

George Urvari George is the founding member of one of Toronto's most prominent full-service landscape contractors, Oriole Landscaping. He is the Landscape Ontario Toronto Chapter President.

Joe Uyenaka Joe is a crop agronomist and fertility specialist with Cargill Limited. He has served with the Ontario Ministry of Agriculture and Food as a crop advisor and IP specialist and with Stoller Canada as a crop and nutrient specialist.

Ted Whitworth As Manager of Training for the Farm Safety Association (FSA), Ted has worked in agricultural safety and has spent the last dozen years assisting the landscape industry in reducing WSIB premium rates. The FSA is the official safety, training and education agent for the landscape industry for WSIB.

John Wright John, founder of Wright Lawn Care and Landscape Services in Bloomingdale, celebrated his 40th anniversary of business in 2007. He is active as a volunteer at LO as Chair of Ontario Horticultural Trades Foundation and he was appointed an Honourary Member in 2007 for his contribution to the lawn care industry and his volunteer work on behalf of the association.

Paul Zammit Paul is the Manager of the Perennial Department at Plant World in Toronto. He has also contributed photographs and articles to *Epic Gardener* and speaks regularly to gardening clubs and horticultural societies. Paul is also a director of the Perennial Plant Association.

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